#### EXTERNAL AUDIT PROGRESS REPORT

#### 1 Purpose

1.1 To receive a report from the External Auditors on the progress of their work.

#### 2 **Recommendations/for decision**

2.1 The Committee is asked to note the contents of the External Auditors' report

#### **3** Supporting information

3.1 The External Auditors' progress report is attached at Appendix 1.

#### 4 Reasons for Recommendation

4.1 This report forms part of the independent External Audit process. The Audit Committee's role requires it to receive regular reports from the External Auditors on the progress of their current work at AVDC.

#### 5 **Resource implications**

5.1 None

#### 6 Response to Key Aims and Objectives

6.1 The External Audit review process underpins the Council's own performance management framework which is designed to ensure optimum delivery of the key aims and outcomes.

Contact Officer	Val Hinkins 01296 585343
Background Documents	Audit Committee papers 2009-10

## Progress report to 15 February 2010 Audit Committee

Aylesbury Vale District Council

Audit 2009/10

February 2010

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The Statement of Responsibilities of Auditors and Audited Bodies issued by the Audit Commission explains the respective responsibilities of auditors and of the audited body. Reports prepared by appointed auditors are addressed to non-executive directors/members or officers. They are prepared for the sole use of the audited body. Auditors accept no responsibility to:

- any director/member or officer in their individual capacity; or
- any third party.

### Progress report

#### Introduction

1 Our principal objective as the Council's appointed auditor is to carry out an audit which meets the Audit Commission's Code of Audit Practice. This report sets out the progress made in delivering the work set out in the 2008/09 and 2009/10 audit programmes.

#### **Our responsibilities**

- 2 In carrying out audit work, we comply with the statutory requirements governing it, in particular:
  - the Audit Commission Act 1998;
  - the Code of Audit Practice (the Code).
- 3 Our audit is also planned to be consistent with the Commission's Strategic Plan. The Code sets out two key objectives for our audit:
  - accounts; and
  - use of resources.

#### Reporting

- 4 Each year, the Audit Commission, as part of its planning process, produces a riskbased audit plan, which is tailored to the individual circumstances of the Council and meets the requirements of the Code of Audit Practice. This includes a use of resources programme which takes account of Audit Commission national requirements and local projects arising from our risk-based planning. The plan is discussed and agreed with the Head of Finance.
- 5 The Audit Commission will report progress on the various elements of our work to the Council's Audit Committee as part of the regular progress report.
- 6 Draft and final reports will be sent to lead officers for comment/observation prior to being sent to the Audit Committee with, where relevant, a completed accompanying action plan.
- 7 A summary of the key findings will be reported in the Annual Audit Letter.

#### **Progress**

8 Progress to date on our main blocks of work is set out in Appendix 1 and indicates when our work will be completed. In response to a request from the Audit Committee, we have included a timetable of the reports due for the relevant Committee meetings during the year. This is at Appendix 2.

#### 2008/09 audit

- 9 We presented the Annual Audit Letter to the December 2009 Audit Committee. Although our work programme was complete, the Letter was presented as a 'draft' as the Council had requested a review of its use of resources and managing performance assessments by the Audit Commission and the outcome was not known when Committee papers were submitted. The review upheld the individual and overall assessment and the Annual Audit Letter has been updated to reflect this and officers have responded to the relevant recommendation in the Letter (a copy of the Annual Audit Letter is attached for information).
- 10 We reported to the last Audit Committee that our work on the review and certification of grant claims was complete and there were no issues to bring to the Audit Committee's attention. Given the large value of government grants that are covered by these claims, we are now required to produce an annual governance report on the findings from this work to draw to the attention of those charged with governance (the Audit Committee). The report is attached (for information) as a separate agenda item.
- 11 Our work programme for the 2008/09 audit programme is therefore complete.

#### 2009/10 audit

- 12 An outline fee letter was discussed at the June 2009 Audit Committee. We are now required to review these quarterly letters to assess whether any changes are required in the fee. Our last quarterly review at the end of January 2010 did not identify, at this stage, any change in the fee.
- 13 Progress on our work programme for the 2009/10 audit is covered in Appendix 1.

### Progress on the implementation of International Financial Reporting Standards (IFRS)

- 14 As discussed at the last Audit Committee, we have assessed the Council as 'red' or at risk against in its preparedness for IFRS. This assessment is in common with the majority of councils. As reported in the Annual Audit Letter action is being taken to address the main areas where changes will be required.
- **15** We will provide an update on progress to the next Audit Committee in March 2010.

#### **Key contacts**

16 If you have any concerns on the audit then please contact one of our key contacts.

#### Table 1Key contacts for the audit

The key contacts for the audit remain unchanged

Name	Title
Mick West	Relationship Manager and District Auditor 0844 798 8990 m-west@audit-commission.co.uk
Michael Yeats	Audit Manager 0844 798 8973 m-yeats@audit-commission.co.uk

17 If you have any queries on the Comprehensive Area Assessment (CAA) process, which includes the organisational assessment and managing performance workstreams, the lead for this work is Robert Hathaway.

Name	Title
Robert Hathaway	Comprehensive Area Assessment Lead (CAAL) 0844 798 5682
	r-hathaway@audit-commission.co.uk

## Appendix 1 – Planned outputs from 2009/10 audit

Output	Details	Start date	End date	Finalised	Comments
Audit plan	Sets out the outline for the external audit for 2009/10 financial year.	Mar 2009	April 2009		A fee letter was sent to the Head of Finance in April 2009 setting out the outline fee. No subsequent increase in fee identified (to date).
Interim audit memorandum	Memorandum of issues arising from our assessment of the Council's key financial systems including evaluation and testing of key controls (with reliance on internal audit as appropriate).	Feb 2010	April 2010		Our work is due to start shortly - we will present this report to 28 June 2010 Audit Committee.
Report to those charged with governance (ISA 260)	Our annual governance report in which - in accordance with the International Standards on Auditing - we report on the findings of our audit of the financial statements and our use of resources audit.	Sept 2010	Sept 2010		We will present this report to 27 September 2010 Audit Committee.
Whole of Government Accounts (WGA)	Audit of WGA data returns to ensure consistency with main financial statements.	Sept 2010	Sept 2010		We will report the findings to 2 November 2010 Audit Committee.

Output	Details	Start date	End date	Finalised	Comments
Audit Opinion	<ul> <li>Audit of financial statements leading to:</li> <li>audit opinion on the financial statements;</li> <li>assessment whether the statement of internal control has been presented in accordance with relevant requirements.</li> </ul>	End Sept 2010	End Sept 2010		To be issued by 30 September 2009.
VFM conclusion	Conclusion on the Council's arrangements for ensuring economy, efficiency and effectiveness.	End Sept 2010	End Sept 2010		To be issued by 30 September 2009.
Annual governance report - claims	Audit of a number of claims including NNDR and Housing Benefit claims.	June 2010	Nov 2010		
Use of resources	Qualitative assessments of the effectiveness of the Council's arrangements for use of resources based on our eight key lines of enquiry (KLOEs) on three themes.	Jan 2010	Sep 2010		We will present this report to 27 September 2010 Audit Committee.
Annual Audit Letter	Summary of the main findings from our overall programme of work for the 2009/10 audit.		Nov 2010		We will present the Letter to 6 December 2010 Audit Committee.

## Appendix 2 – Timing of reports to Audit Committee

Indicative dates for receipt by the Audit Committee of the main outputs from our programme of work for the 2009/10 audit programme are shown based on when our key outputs will come to the Committee and then the papers to expect for each of this year's Committees. Reports will be discussed and agreed with appropriate officers before being issued.

2009/10 audit programme output	Timing
Audit plan	Presented to April 2009 Audit Committee. Updated quarterly.
	If there are any changes we will bring these to either 28 June 2010 or 27 September 2010 Committee.
Opinion audit plan	15 March 2010 Committee
Interim audit memorandum	28 June 2010 Committee
Report to those charged with governance (ISA 260)	27 September 2010 Committee
Review of use of resources	Indicative scores to 28 June 2010 Committee
	Final scores reported 27 September 2010
Whole of Government Accounts (WGA)	2 November 2010
Annual Audit Letter	6 December 2010

Audit Committee	Audit Commission documents and reports due
15 February 2010	Progress report
15 March 2010	Opinion audit plan 2010/11 audit fee letter Progress report
28 June 2010	Interim audit memorandum Indicative scores for use of resources assessments (we will also keep officers informed of our rising findings as our work progresses) Progress report
27 September 2010	Annual governance report (the findings of our audit of the financial statements and our use of resources audit) Use of resources report
2 November 2010	Progress report (including WGA findings)
6 December 2010	Annual Audit Letter Annual Governance Report - grant claims Managing Performance and Organisational Assessment results Progress report
28 February 2011	Progress report Depending on timings we may bring the 2011/12 audit fee letter to this Committee.

## Annual Audit Letter

Aylesbury Vale District Council

Audit 2008/09

December 2009





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#### Status of our reports

The Statement of Responsibilities of Auditors and Audited Bodies issued by the Audit Commission explains the respective responsibilities of auditors and of the audited body. Reports prepared by appointed auditors are addressed to non-executive directors/ members or officers. They are prepared for the sole use of the audited body. Auditors accept no responsibility to:

- any director/member or officer in their individual capacity; or
- any third party.

## Key messages

This report summarises the findings from our 2008/09 audit. It includes messages arising from the audit of your financial statements and the results of the work I have undertaken to assess your arrangements to secure value for money in your use of resources.

#### Audit opinion and financial statements

- 1 I gave an unqualified opinion on your 2008/09 financial statements on 30 September 2009.
- 2 The arrangements for the management and monitoring of the opinion audit this year were much improved and this enabled much better control over the process.

#### Use of resources

3 I issued an unqualified conclusion on 30 September 2009 stating that the Council had adequate arrangements to secure economy, efficiency and effectiveness in the use of resources.

#### Audit fees

4 We have been able to complete the audit for the fee agreed in our audit plan for 2008/09.

#### Table 1Audit fees

Unlike the 2007/08 audit, we did not need to charge an additional audit fee this year

	Planned and actual fee (£)
Financial statements and annual governance statement	83,974
Value for money	26,392
Inspection (net)	6,569
Total audit fees	116,935

#### Actions

5 Recommendations agreed with you are shown within the body of this report.

#### Independence

6 I can confirm that the audit has been carried out in accordance with the Audit Commission's policies on integrity, objectivity and independence.

#### Recommendation

**R1** Ensure the improved arrangements for producing the financial statements and supporting the opinion audit process are maintained into future years and support the implementation of International Financial Reporting Standards.

## Financial statements and annual governance statement

The Council's financial statements and annual governance statement are an important means by which the Council accounts for its stewardship of public funds.

#### Significant issues arising from the audit

- 7 The arrangements for working together on the management and monitoring of the opinion audit this year have been much improved and this has enabled much better control over the process.
- 8 I gave an unqualified opinion on the financial statements on 30 September 2009.
- 9 For a small number of fixed assets two valuations were carried out during 2008/09; a desktop impairment review in March 2009 and a physical inspection by the Valuation Office in February 2009. There were material variations between these valuations. We obtained suitable explanation from the valuer that carried out the March 2009 exercise that these variations were as to be expected between professional valuations.

#### Errors in the financial statements

- **10** We identified the following errors in your financial statements.
  - £3.6m of capital financing transactions associated with the Walton Street car park were not included in the financial statements. The financial statements were amended to include these transactions.
  - A debtor and creditor of £129,000 for the same benefit subsidy claim should have been netted off against each other. Both debtors and creditors were therefore overstated.
  - The fixed assets figures in the notes to the accounts could not be agreed to the fixed assets register. Specifically, there was a difference of £985,000 between Revaluation (Land & Buildings) with the asset register showing £12,777,000 and the accounts £11,792,000, and depreciation charge for 2008/09 in the asset register of £2,176,000 against £2,249,000 in the accounts.
- 11 These errors did not impact on the Council's income and expenditure for the year.

#### Material weaknesses in internal control

12 We did not identify any significant weaknesses in your internal control arrangements.

#### Accounting practice and financial reporting

13 We considered the qualitative aspects of your financial reporting. There were a number of minor presentational improvements and changes made to your financial statements during the course of the audit.

### Preparation for the implementation of International Financial Reporting Standards (IFRS)

- 14 Councils will be required to implement the full requirements of IFRS from 2010/11. As part of this process, authorities will need to restate their 2009/10 comparative figures in the financial statements and therefore need to have drawn up plans to ensure these additional requirements are met.
- 15 As with many councils, we have initially assessed you 'red' or at risk against these requirements. Although you have identified the main additional requirements of IFRS, processes to address these are still at a relatively early stage.
- 16 The main issues for you, and the actions to date to address these, are set out in Table 2. The Buckinghamshire Finance Officer Group has also arranged to meet on a regular basis to share technical expertise and best practice.

#### Table 2Action taken to address the implementation of IFRS

Action has been taken to address the issues arising around IFRS

Issue	Action taken
Availability of the necessary information for property, plant and equipment.	The Council recently purchased an IFRS-compliant fixed asset system to provide this.
Correct identification and classification of leases under the wider definition of leases and associated arrangements under IFRS.	A full survey of all Council budget holders has been carried out to extract key lease data.
Requirement to disclose group accounts in accordance with IFRS.	Discussions are underway to commission specialist advice to support the preparation of these.
Correct disclosure of staff benefits (accrued leave).	Action has been taken to ensure robust recording and reporting of accrued leave.

17 We will work with you to support the successful transition to full reporting under IFRS.

#### Recommendation

**R2** Ensure there are processes for the successful implementation of International Financial Reporting Standards.

#### Economic downturn and pressure on the public sector

- 18 The economic downturn and banking crisis is having a very significant impact on public finances and the bodies that manage them. The impact on treasury management strategies has been immediate, but there are wider and more fundamental impacts on the ability of public sector bodies to fund service delivery and capital programmes, including pressures on income streams. There are further challenges for policy priorities where patterns of demand for services are changing.
- 19 This impacts on the audit and, as part of our responsibility, we have reflected on the wider environment, specific issues and risks and the Council's response. This is covered in both our work on the financial statements and use of resources looking at for example the loss in value of fixed assets and Icelandic bank investments and the way the Council has changed the focus of financial planning.

#### Investments in Icelandic banks

20 Your accounts include £3 million invested in the failed Icelandic banks Heritable (£1 million) and Landsbanki (£2 million). The assessed value of the amount the Council estimates it will recover on the original investment is £2.37 million. You have reviewed and updated your treasury management arrangements to ensure that they meet your needs in the current financial climate. We identified no weaknesses in your arrangements.

#### **Members' expenses**

21 As part of the Audit Commission's response to the wider national concerns over MPs' expenses, we reviewed the arrangements for the payment of expenses to members. Our work did not identify any issues.

## Value for money and use of resources

I considered how well the Council is managing and using its resources to deliver value for money and better and sustainable outcomes for local people, and gave a scored use of resources judgement.

I also assessed whether the Council put in place adequate corporate arrangements for securing economy, efficiency and effectiveness in its use of resources. This is known as the value for money conclusion.

#### Use of resources judgements

- 22 In forming our scored use of resources judgements, we have used the methodology set out in the Audit Commission's <u>use of resources framework</u>. Judgements have been made for each key line of enquiry (KLOE) using the Audit Commission's current four point scale from 1 to 4, with 4 being the highest. Level 1 represents a failure to meet the minimum requirements at level 2.
- 23 We have also taken into account, where appropriate, findings from previous use of resources assessments (updating these for any changes or improvements) and any other relevant audit work.
- 24 Your use of resources theme scores are shown in Table 2 below. These assessments have been subject to the Commission's formal process of review at the request of the Council. The key findings and conclusions for the three themes, and the underlying KLOE, are summarised in Appendix 1.

#### Table 3 Use of resources theme scores

The Authority is assessed at level 2 overall

Use of resources theme	Scored judgement
Managing finances	2
Governing the business	2
Managing resources	2

Source: Audit Commission

25 There were no areas where you did not meet the basic requirements for each key line of enquiry.

- 26 You responded well to the new methodology for the use of resources assessment. Your self-assessment document and accompanying case studies were shared widely as an example of good practice. Our overall assessment showed that you have made good progress in all of the areas reviewed.
- 27 The main shift in our approach for 2008/09 is the increased focus of the assessment on outcomes. Your major initiatives will see delivery of outcomes in 2009/10 or beyond, and the assessments for 2008/09 reflect the timing of this work. You should be well-placed to show further improvement and delivery of outcomes in the 2009/10 assessments.
- 28 The Audit Commission has shared the criteria for expectations of performance at levels 2 and 3 as part of this year's methodology. This provides a framework for moving to a level 3 assessment.

#### Recommendation

**R3** Review the KLOE assessed at level 2 and use the KLOE guidance as a 'route map' for moving to a level 3 assessment.

#### Value for money conclusion

- 29 We assessed your arrangements to secure economy, efficiency and effectiveness in your use of resources against criteria specified by the Audit Commission. From 2008/09, the Audit Commission will specify each year which of the use of resources KLOE are the relevant criteria for the value for money conclusion at each type of audited body. My conclusions on each of the areas are set out in Table 3.
- **30** I issued an unqualified conclusion stating that the Council had adequate arrangements to secure economy, efficiency and effectiveness in its use of resources.

#### Table 4 Assessment against each of the relevant criteria

We have assessed each of the relevant criteria as 'met'

KLOE	Met	
Managing Finances		
Planning for financial health	Yes	
Understanding costs and achieving efficiencies	Yes	
Financial reporting	Yes	
Governing the business		
Commissioning and procurement	Yes	
Use of information	Yes	
Good governance	Yes	
Risk management and internal control	Yes	
Managing resources		
Natural resources	N/A	
Strategic asset management	N/A	
Workforce	Yes	

Source: Audit Commission

- 31 As part of my risk-based planning, I identified the following risks associated with the value for money conclusion.
  - The Council needs to bring its spending into line as planned and ensure expenditure is matched to the changing income streams, which we addressed by reviewing progress in achieving financial plans and in longer-term financial planning. Our review of these areas identified no issues.
  - The significant town centre redevelopment and theatre development projects that need to be managed carefully to bring them in on time and to budget, which we addressed by reviewing your project management arrangements. Our review of the arrangements around the theatre development and overall capital programme management identified that these are sound and the overall project management arrangements are robust.

#### Other work in Buckinghamshire

#### Health inequalities work in Buckinghamshire

- 32 Improving health and tackling health inequalities in Buckinghamshire is the joint responsibility of the five councils and the Primary Care Trust. Other public sector bodies are key partners. People in Buckinghamshire are generally healthy. Life expectancy is higher than average and early deaths from heart disease, stroke and cancer are lower than average. Buckinghamshire is an affluent county with low deprivation and this has a direct impact. However, there are significant pockets of deprivation in Buckinghamshire and consequently wide variations in health outcomes. The public sector partners in Buckinghamshire have recognised the relationship between deprivation and poor health and have drawn up a Healthy Communities Strategy which specifically addresses health inequalities and seeks to reduce the gap between good and poor health outcomes by focusing on four related areas:
  - income maximisation benefit take-up and debt management;
  - tackling heart disease, diabetes and stroke in the most 'at risk' groups;
  - affordable warmth; and
  - systematic adoption of health inequalities impact assessment by the public sector.
- 33 Our review concluded that Buckinghamshire's public sector partner organisations have made a strong and direct strategic commitment to reducing health inequalities. Although it is too early to assess the impact of this renewed commitment in terms of overall outcomes, real progress is being made.
- 34 To make the most of this renewed commitment, the partners could usefully capitalise on the current momentum by:
  - specifying longer-term outcomes for all parts of the healthy communities strategy and report progress against these targets directly to the Bucks Strategic Partnership on a regular basis;

- developing a methodology for assessing the impact of actions being taken to reduce health inequalities so that resources can be targeted effectively towards agreed priorities and underperformance against anticipated outcomes can be addressed;
- Building awareness of the role that all services can play in reducing health inequalities;
- Completing the implementation of the Healthy Communities Partnership performance management system by ensuring that it reaches the existing performance management standards currently in place at the County Council; and
- Continue to develop collaborative approaches and ensure that resources are aligned to support this and, where collaboration is insufficient, identify opportunities for further integration of services.

#### **Buckinghamshire Pathfinder**

- In July 2007, the Government accepted a 'Pathfinder' bid from the five Buckinghamshire councils to develop more effective public services in the County through cooperation, integration and joint commissioning of services. The councils have identified six work streams as potential areas for partnership, and include a broader set of partners including the Buckinghamshire Fire and Rescue Service and Buckinghamshire Primary Care Trust. These six projects form the first phase of the Pathfinder work. They aim to provide more effective local government by co-operative working and achieving better engagement to produce services that meet the diverse needs of local communities. They intend to build a strong role for councillors in the governance of the Partnership and as local representatives. They plan to make total savings of over £8.5 million per annum by 2013.
- 36 Since then, the Buckinghamshire Enhanced Two Tier Working Pathfinder Partnership ('the Pathfinder' or 'the Partnership') has made reasonable progress to establish new governance arrangements, build up experience of partnership working and develop projects. This has helped build much stronger trust and understanding between the partners. The Pathfinder has helped partners to drive projects forward more effectively than if they had been developed in an uncoordinated way. However, partners are still finding it difficult to establish an appropriate balance between safeguarding local interests and achieving the benefits of partnership that the Pathfinder offers.
- 37 Individual projects have progressed at different rates, but progress has been reasonable overall. The Partnership has passed its first significant test with Partnership Board approval of a detailed business case for an innovative shared services project. It is too early to see outcomes for local people, but the efficiency goals of the Partnership still appear realistic.
- 38 The Partnership is now starting to identify additional projects for investigation. It is embracing a more flexible approach, exploring the potential for smaller scale joint working between districts as well as opportunities for extending the Partnership across county boundaries. This has helped it to accommodate Chiltern District Council's decision to withdraw from the shared services project. This also demonstrates a deeper and more sophisticated understanding of partnership working.

- 39 Governance arrangements are still cumbersome and the Partnership's ability to deliver individual projects has not been tested yet. However, the early evidence is that governance is developing to meet the emerging needs of the programme.
- 40 Satisfactory performance management arrangements are in place at a project level, but the main indicators of success are financial savings. The full benefits of the Partnership for local people are still unclear. There is also limited performance management to measure the success of Pathfinder Project as a whole. Project management arrangements are in place, but there is no overview of these to give assurance that they are effective. The Partnership has assessed risks to progress and reports regularly on these.
- 41 Capacity is stretched within all five councils and the economic recession is placing additional constraints on capacity. The Pathfinder will produce some of the savings required to meet the needs of the partners, but not all. There is a risk that the business transformation agenda across the county will become dominated by partners' internal efficiency programmes and that opportunities will be lost to achieve greater savings and more effective public services through partnership.
- 42 The main challenges for the Pathfinder programme are now to:
  - develop councillors' new roles in Pathfinder and their understanding of them. Councillors leading Pathfinder have to develop new skills and ways of working; backbench councillors also need to understand how their roles are changing;
  - manage potential risks to partnership working and delivery as a result of any changes in political control;
  - ensure that the Pathfinder becomes an integrated part of the partners' response to the current recession;
  - maintain communication with staff to ensure that the momentum of the Partnership is maintained without losing the commitment of managers and staff;
  - secure capacity to develop and deliver projects particularly as a result of an urgent requirement for much larger savings to compensate for falling income and a need to focus on short and medium term savings for individual partners, rather than longer term efficiencies through the Partnership;
  - remain flexible and exploring new partnership areas where there may be opportunities for efficiencies and service enhancements;
  - develop new governance arrangements to move beyond project selection and oversee implementation and delivery of complex new projects;
  - develop an overall performance and project management framework that recognises the importance of assessing the Partnership's success in delivering the Pathfinder project as a whole and its impact upon the partners; and
  - extend performance management beyond assessment of financial efficiencies to consider the wider customer benefits that are to be delivered within projects.

### **Closing remarks**

- 43 I have discussed and agreed this letter with senior management. I presented this letter at the Audit Committee on 7 December 2009 and will provide copies to all committee members.
- 44 Further detailed findings, conclusions and recommendations in the areas covered by our audit are included in the reports issued to the Council during the year.

#### Table 5 Reports issued to the Council

The following reports have been issued to the Council as part of the 2008/09 audit

Date issued
May 2008
July 2009
September 2009
October 2009
October 2009

Source: Audit Commission

45 The Council has taken a positive and constructive approach to our audit. I wish to thank the Council staff for their support and co-operation during the audit.

Mick West District Auditor December 2009

# Appendix 1 – Use of resources key findings and conclusions

#### **Managing finances**

Theme score	2		
KLOE 1.1 (financial planning)			
Score	2		
VFM criterion met	Yes		
Key findings and conclusions			
The Council manages its finances effectively to deliver value for money. It has an effective planning process that supports strategic objectives and priorities while ensuring the Council maintains a balanced budget and healthy underlying reserves. These have been reviewed in the light of the wider economic downturn. These processes have also been built into the medium- and longer-term financial planning of the Council.			
KLOE 1.2 (understanding costs and achieving efficiencies)			
Score	2		
VFM criterion met	Yes		
Key findings and conclusions The Council has a sound understanding of its costs and performance and the factors influencing these. Cost and performance information is used in financial and service planning to make policy and service provision decisions and to identify efficiency savings. The Council regularly reviews costs to assess whether they are commensurate with the range, level and quality of services provided. It actively seeks and evaluates new ways of delivering services to achieve efficiencies and works with partners and other service providers to compare and evaluate processes, costs and outcomes.			

The Council provides timely and reliable financial monitoring and forecasting information to support effective financial management and decision-making during the year. It has taken action to manage potential overspends during the year and responded positively to financial pressures from the wider economic downturn.

KLOE 1.3 (financial reporting)	
Score	2
VFM criterion met	Yes

#### Key findings and conclusions

The opinion audit in 2007/08 was problematic. However, the Council has invested considerable effort in improving processes and is working closely with the external auditors to ensure all processes are 'fit for purpose'. While there are still concerns over the adequacy of resources; these are acknowledged by senior management and the staffing complement has been increased to meet these requirements.

The Council publishes an Annual Performance Report that is user-friendly, showing strategic objectives with measurable targets, financial and non financial performance with benchmarks. The publishing of external financial reporting needs to be more timely.

#### **Governing the business**

Theme score	2
KLOE 2.1 (commissioning and procurement)	
Score	2
VFM criterion met	Yes

#### Key findings and conclusions

The Council governs itself effectively. There is evidence of innovative ways of commissioning services to provide value for money and deliver sustainable and better value for money for the local population. The Council has involved and engaged with a wide variety of users and stakeholders when commissioning services and is using service redesign to help improve services. Involvement in the Buckinghamshire Pathfinder underpins the Council's work to influence and develop the supply market for many services, evaluate different options for procurement and review of services for competitiveness and value for money.

KLOE 2.2 (data quality and use of information)	
Score	2
VFM criterion met	Yes

Key findings and conclusions

The Council has a good track record of producing and using accurate, relevant and reliable data, including partnership data. Members and officers receive 'fit for purpose' corporate reports to support their decision making that is of sufficient quality for the decision required and presented in a way decision makers understand. The Council ensures data security and compliance with relevant statutory requirements, uses information to keep areas of underperformance under review and can demonstrate it is taking appropriate action to achieve improvements.

#### Appendix 1 – Use of resources key findings and conclusions

KLOE 2.3 (good governance)				
Score	2			
VFM criterion met	Yes			
Key findings and conclusions The Council's governance arrangements demonstrate and promote the principles of good governance. Governance arrangements support the Corporate Plan and delivery of its main aims. There is evidence of a strong ethical framework and culture that extends into partnership working.				
KLOE 2.4 (risk management and internal control)				
Score	2			
VFM criterion met	Yes			
Key findings and conclusions The Council has developed effective risk management processes with clear evidence these cover partnership working. Risk management arrangements are being continuously improved and refined to support the Council's internal and external initiatives. The Council has a clear strategy and effective arrangements to manage the risk of fraud and corruption with evidence to demonstrate these resources are adequate and effectively deployed. The Council has a sound system of internal control and an internal audit function that underpins this.				

#### Managing resources

Theme score	2
KLOE 3.1 (use of natural resources)	N/A
Key findings and conclusions This KLOE was not applicable to District Councils in 2008/09.	
KLOE 3.2 (strategic asset management	N/A
Key findings and conclusions This KLOE was not applicable to District Councils in 2008/09.	

KLOE 3.3 (workforce planning)	
Score	2
VFM criterion met	Yes

#### Key findings and conclusions

The Council has planned, organised and developing its workforce to support the achievement of its strategic priorities. The Council has a productive and skilled workforce and has presented itself as a good employer in the market place, exploiting a range of recruitment channels. There are effective performance management arrangements, linked to Council priorities. While the Council knows in the medium to longer term what staff it will need, workforce planning is in the early stages of integration with service planning, showing how the council will deliver its strategic objectives. The Service Transformation Programme is the vehicle for underpinning how the Council engages and supports staff in organisational change. The Council has established and maintained policies and practices, including diversity practices to support good people management, to ensure compliance with equalities legislation and duties.

## Appendix 2 – Action plan

Page no.	Recommendation	Priority 1 = Low 2 = Med 3 = High	Responsibility	Agreed	Comments	Date
	2008/09 Annual Audit Letter recommendations					
4	R1 Ensure the improved arrangements for producing the financial statements and supporting the opinion audit process are maintained into future years and support the implementation of International Financial Reporting Standards.	3	Head of Finance	Yes	Measures to address in 2009/10 the IFRS issues raised in the annual audit letter are in hand. The improved process will be maintained and enhanced in future years.	End June 2010 Ongoing
7	R2 Ensure there are processes for the successful implementation of International Financial Reporting Standards.	3	Head of Finance	Yes	Measures to address the issues raised in the annual audit letter are in hand.	End March 2010
9	R3 Review the KLOE assessed at level 2 and use the KLOE guidance as a 'route map' for moving to a level 3 assessment.	3	Management team	Yes	Work is underway to produce the necessary evidence to support the Council's submission for the 2009/10 use of resources assessment.	End March 2010

## The Audit Commission

The Audit Commission is an independent watchdog, driving economy, efficiency and effectiveness in local public services to deliver better outcomes for everyone.

Our work across local government, health, housing, community safety and fire and rescue services means that we have a unique perspective. We promote value for money for taxpayers, auditing the £200 billion spent by 11,000 local public bodies.

As a force for improvement, we work in partnership to assess local public services and make practical recommendations for promoting a better quality of life for local people.

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